

Emma Edworthy (Office for National Statistics, United Kingdom), “Developments in the Measurement of Government Output and Productivity in the UK”

### Abstract

In July 2007, the UK's Centre for the Measurement of Government Activity

(UKCeMGA) published its strategy for the measurement of public sector productivity; this outlined a quality measurement framework as a fundamental part of measuring non-market output and productivity. The framework is based on the extent to which public services succeed in delivering intended outcomes, and how they respond to users' needs.

Since then, UKCeMGA has carried out an ambitious work programme to improve the quality of measuring government output and productivity. This paper will report some recent developments in the measurement of non-market output in the UK, both in general and in some specific cases. In addition to the better-developed areas of health and education, UKCeMGA has also begun to make progress in measuring output and productivity of the Criminal Justice System and defence services. This paper will outline some of the developments, highlighting challenges and successes for the work.